

Welcome

Dear valued client,

A warm welcome to Machauka Lodge.

It is our pleasure to have you as our guest in the hotel and please be assured that we will do our utmost to ensure you thoroughly enjoy your stay with us.



1 Kotie Street, Lephalale, 0555

Tel : 014 763 5360

Fax : 086 573 2146

GPS Co-ordinates

S 23'40'24.98"

E 27'44'36.53"

About the Lodge

Situated on the borderline of Lephalale town, Machauka Lodge, a hidden gem, offers its guests an unsurpassable experience with its tranquil atmosphere and luxurious accommodation.

The lodges elegant rooms and impeccably kept spacious gardens, small lake with free roaming impala, as well as the renowned a la carte restaurant make the establishment a must experience for all individuals travelling to and through Lephalale.

The lodge consists of 57 beautifully decorated en suite rooms. Our rooms have modern and simplistic décor furnishings and are air conditioned with free Wi-Fi throughout the property. All rooms consist of a flat screen TV with 13 available DSTV channels. Guests also enjoy the coffee and tea room facilities, as well as the bar fridge they are welcome to stock with refreshments of their preference.



Our Rooms

Our room types are that of a Standard Room and Studio Room.

Standard Rooms

48 Standard Rooms

24 Double Bed Rooms

24 2 x $\frac{3}{4}$ Bed Rooms

Studio Rooms

9 Studio Rooms

9 Uniquely Decorated Rooms

Inclusive to all rooms :

All rooms are non – smoking

Bar Fridge

Air- conditioning

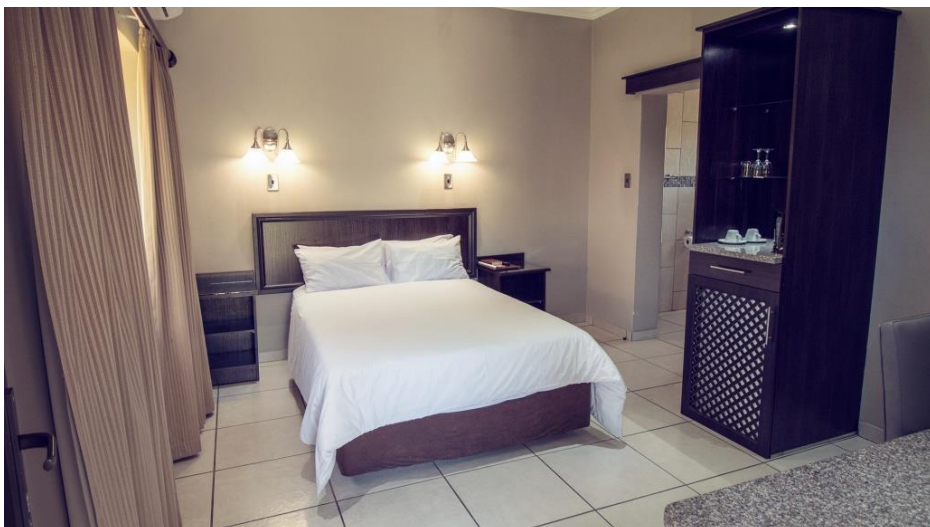
Coffee & Tea Station

DSTV – Hotel Package

Shower

WI-FI

Secure Parking



Our Rooms

Room Times

Check in : 14:00

Check out 10:00

For an early check in or a late check out kindly communicate with the reservations department to arrange accordingly.

Swimming Pool Towels

A swimming towel is available upon request from the Housekeeping Department . Towels are to be signed out upon collection and signed back in upon return.

Please **do not** use the white bathroom towels for the swimming pool area.

Hairdryers

Hairdryers are available upon request from the Housekeeping Department

Bar Fridge

You are welcome to stock the bar fridge with the drinks of your preference from our licensed restaurant and bar on premises.

Tea & Coffee Station

This is in the form of a drawer station and is refilled every day by our Housekeeping Department for you to enjoy.

Room Service

This is a service not provided.

We encourage our guests to enjoy the dining facilities available at our renown restaurant.

Our Rooms

Shoe Mitt

The shoe mitt is provided for you should you require to clean your shoes after a busy day at work.

Please note this remains the property of Machauka Lodge and should therefore not be removed from the rooms.

Amenities

Please note all the room amenities are the property of Machauka Lodge and should therefore not be removed from the rooms.

Lost and Found

All lost and found queries to please be addressed with the Housekeeping Department

Valuables and Firearms

Should you require to store either valuables or your firearm in a safe, please enquire with reception regarding our safe facilities available upon request.

Braai Facilities

These facilities are for functions only.

Wi-Fi








All Available Receptions

Password – LodgeM#1990

Our Rooms

DSTV – Hotel Package Channels

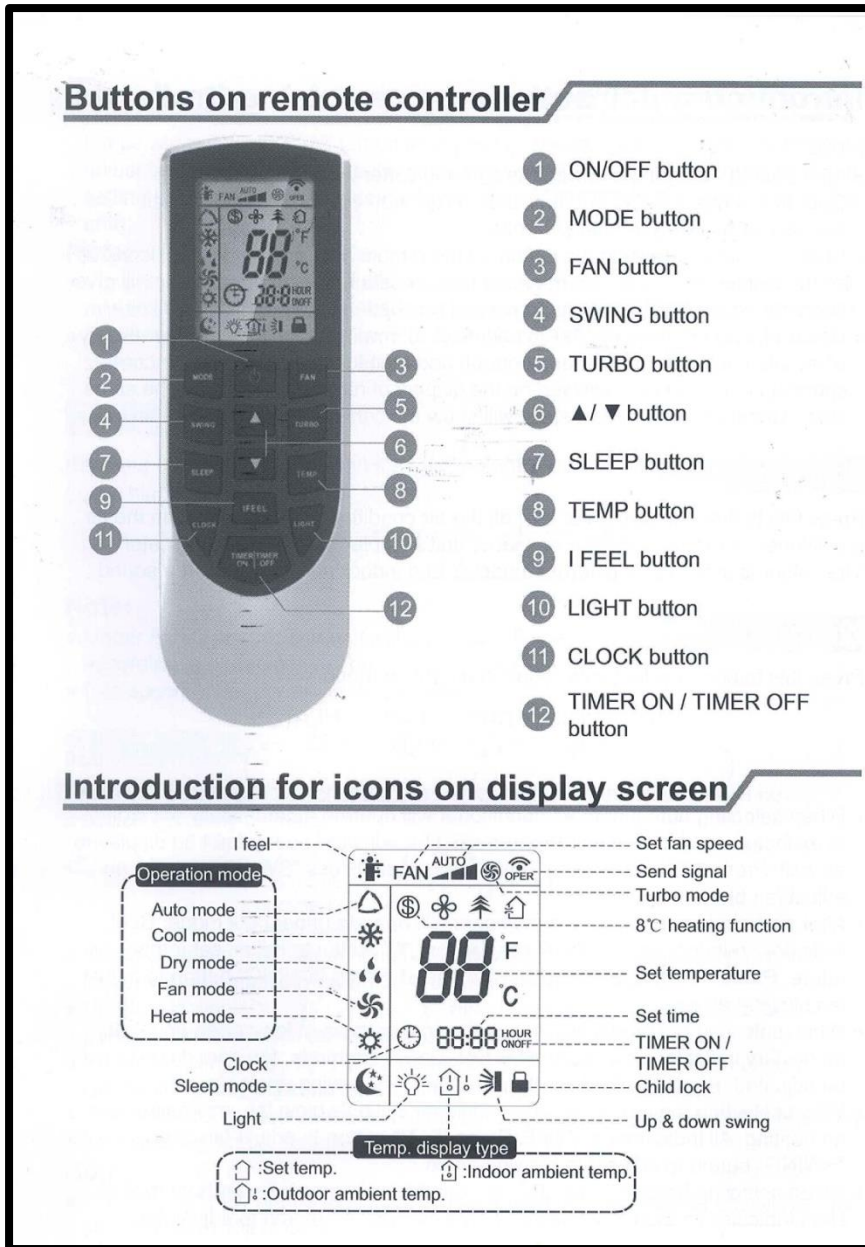
1. SABC 1
2. SABC 2
3. SABC 3
4. ETV
5. MNET
6. MNET PREMIUM
7. MNET SMILE
8. MNET ACTION
9. SS1
10. SS2
11. SS3
12. SS4
13. ALJAZEERA NEWS

All TV related queries are to please be reported to the Housekeeping Department.

Our Rooms

Room Air Conditioner



Cooling

All Air Conditioners are to be sent on **21°C** for the best efficiency. Settings below this temperature cause the air conditioners to freeze up in our Lephale Climate.

All Air Conditioner remotes are to be found on the desk stands or on the mounted wall stands.

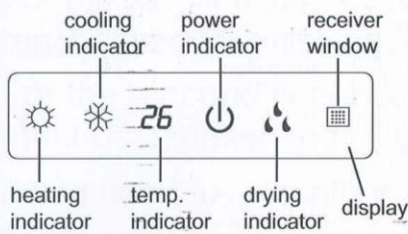
Our Rooms

Room Air Conditioner

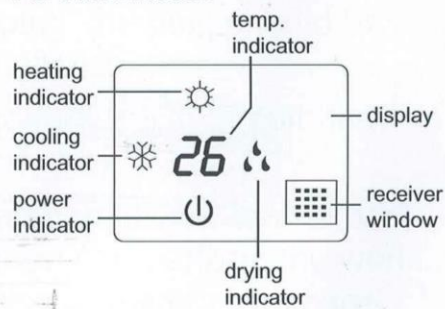
Parts name

Display

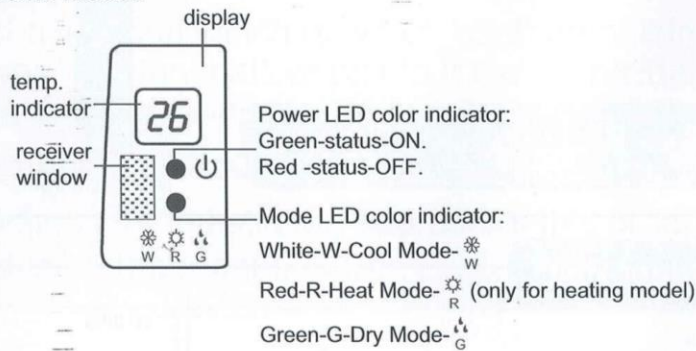
For some model:



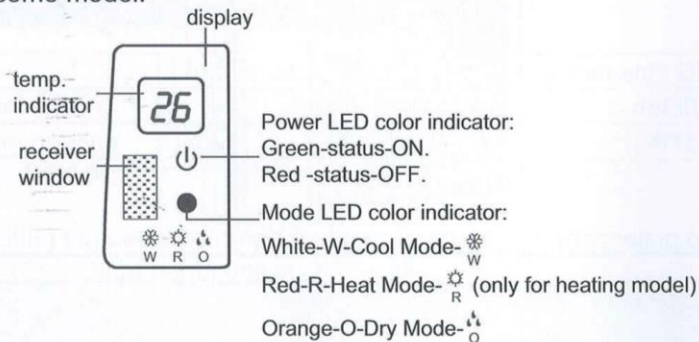
For some model:



For some model:



For some model:



Display content or position may be different from above graphics, please refer to actual products.

Our Rooms

Laundry Service

A daily laundry service is provided.

The laundry form ,to be found in the room wardrobe , is to be fully completed and along with your laundry left on the bed before **10:00am**.

Laundry will be done and returned in your room within 24 hours.

Please note there are strictly no irons sent to the rooms or to be used in the rooms.

We have a laundry service for this requirement.

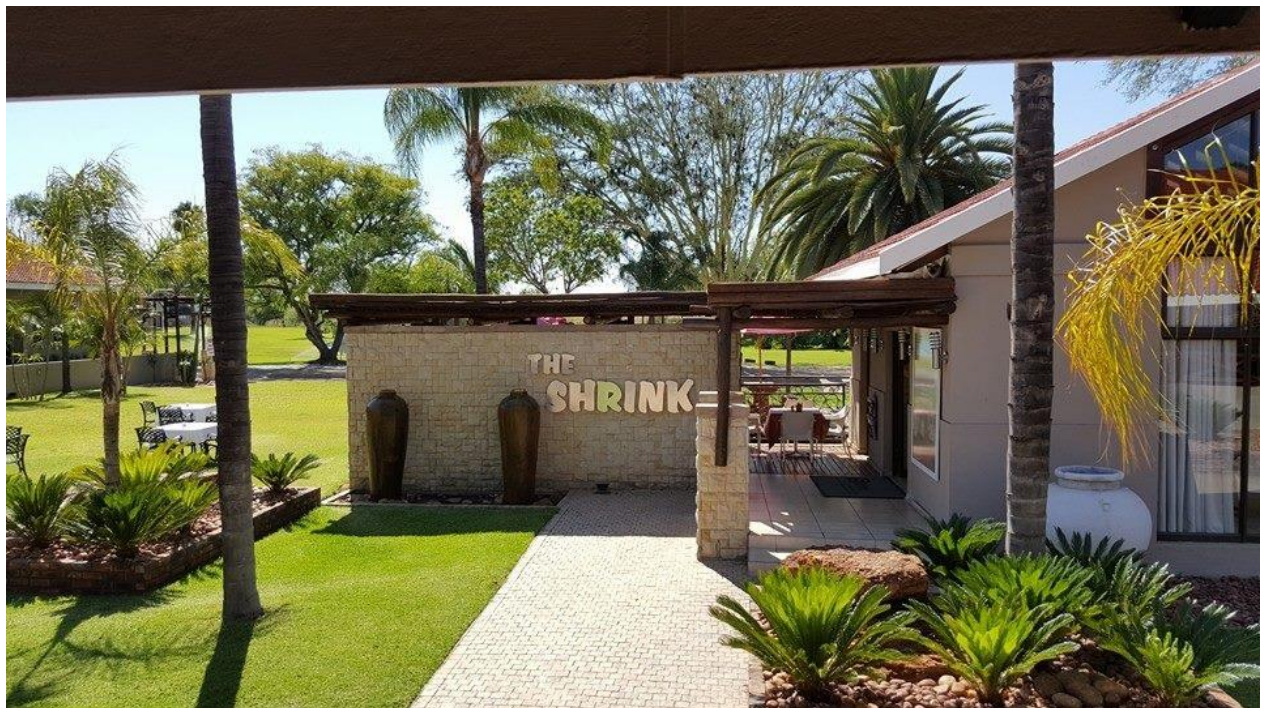
Our laundry is open from **08:00 – 16:00** for last minute **ironing requirements**.

Machauka Lodge reserves the right to not be held responsible for any shrinkage, colour change or damages to articles submitted.



The Shrink Coffee Shop

Our quaint coffee shop with its friendly staff and delectable menu, overlooking the beautiful lodge gardens, with the tranquillity of the grazing impala and koi pond serve for the finest caffeine experience. Our Hotel guests may have their Coffee Shop accounts placed to their room tabs.



Coffee Shop Hours

Day	Time
Monday – Thursday	07:00 – 17:00
Friday	07:00 – 18:00
Saturday	09:00 – 14:00
Sunday	09:00 – 13:00

The Restaurant

Whether you are a day visitor or a guest at the lodge you can be certain to enjoy fine dining at our renowned restaurant. The restaurant's French inspired décor, beautiful chandeliers and soft lighting create a serene and intimate atmosphere, this paired with a fine glass of wine from our remarkable wine list make for the perfect dining experience.

Our guests also savour great food in the open air and under the African night sky while dining on our impeccably kept gardens – a pleasant and relaxing atmosphere.

Adjoined to our restaurant is our sophisticated service bar venue which is ideal for some after dining socialising.

Our indoor facilities are of non-smoking regulations. Our outdoor facilities may be utilized for smoking.



The Restaurant

Restaurant Hours

Buffet Breakfast

Day	Time
Monday – Friday	06:00 – 09:30
Saturday - Sunday	07:30 – 10:00
Public Holiday	07:30 – 10:00

Dining

Day	Time
Monday – Saturday	11:00 – 21:30
Sunday	11:00 – 13:00
Sunday Evening	Closed

“Dinner – Cash” for Sunday nights:

As our restaurant is closed on a Sunday evening.
All dinner reservations will be provided for in the
form of a cash voucher.

Envelopes must please be retrieved on a Sunday and
can be collected from 7:30am – 22:00pm.

Lunch Packs

We offer a Lunch Pack service for our guests.

A Lunch pack may also be ordered in place of the Buffet Breakfast should you require to leave earlier than our standard Buffet Breakfast hours.

Standard Lunch Pack consists of the following :

- **1x Choice Meal Option** – E.g. (Tramezzini OR Sandwich OR Burger etc.)
- **1x Choice Beverage Option**

Also included – 1 Seasonal Fruit and 1 Yoghurt

Ordering Lunch Packs :

Please see it as your own responsibility to have your order placed by the requested time.

Mon – Sat : Before 20:30pm

Note Exception - Sunday : Before 11:00am

If you do not place an order as requested above no lunch pack will be made for you.

(This is also to eliminate making lunch packs that are not collected or orders that aren't precisely as you would like)

The Bar

Our bar is the perfect choice for an after work mingle with friends in a relaxed atmosphere.

Clients are entertained by our favoured and sought after barman karaoking to all time favourites, who is also often accompanied by our guests showing off their own vocal skills, playing pool or enjoying live rugby matches. Our draught machines, Snack Baskets and crispy Eisbeins are a favourite among our local clients.

Bar Hours

Day	Time
Monday – Saturday	09:00 – 23:00
Sunday	Closed



Conferencing & Functions

Machauka Lodge offers a venue to its clients where class, beauty, sophistication and old fashioned hospitality come together.

With a desirable venue and proficient team Machauka is guaranteed to meet each function requirement with the utmost excellency.

Please enquire with the restaurant department or complete our online form.



Weddings

On behalf of Machauka Lodge we would like to congratulate you on your engagement and thank you for considering us as a venue for your special day.

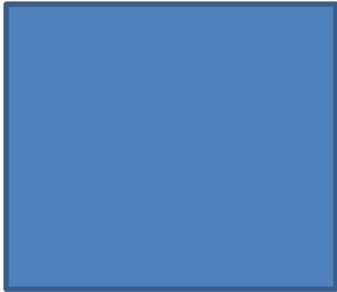
Our wedding packages are uniquely quoted to meet the precise requirements of our clients and the staff at Machauka Lodge will assist you in planning the perfect ceremony and reception.

Please enquire with the restaurant department or complete our online form.

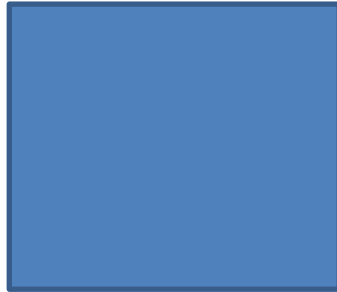


Security

Meet the Team



Gladwin



Mike



Peter

Service is a top priority, and the basis of good service includes good security. Our clients can be assured of their safety with our 24 hour security. The premises is secured with an electric fence, our main gate is only per access for Lodge guests only. We have security guards on duty at all times, as well as that we are monitored by Monster Security Company.

Contact Number : 083 230 8600

Machauka Lodge

Rules & regulations

Reception

Machauka lodge shall have the right at any time at it's discretion to cancel or alter accommodation, price or details whether rendered illegal, strikes or government interference of any cause whatsoever, or incompatible behaviour of the client. The extra expense incurred as a result shall be the responsibility of the client who shall not be entitled to any refund.

Neither Machauka Lodge nor any person acting for, through or on behalf of the company, shall be liable for any loss or damage whatsoever arising from any cause whatsoever and shall particularly not be responsible for loss or damage arising from errors or omissions contained ion any brochure or any literature, non-acceptance of bookings conditions, loss or damage cause by delays, sickness, injury, death, whether occasioned by negligence or not.

All guests are required to complete a guest registration form upon check in.

Any amendments to your reservation are to please be addressed with reception before 10:00am, of the day amendments (Cancellation or Early Check out) are required for no charges to apply.

Disregard to this rule will result in full charges applying as with a "no-show".

Room keys should also be received by 10:00 am, allowing for sufficient time for Housekeeping and for the following guest to check in.

Should room keys not be received by the required time the room will be administered as occupied and full charges will apply.

Notification of an extension required should be please be submitted to reception at earliest, so to ensure availability.

All bookings are made on a single or sharing room rate.

Should your booking be made as a single room pax and you would require this to be amended to a sharing room pax kindly advise the reception accordingly, as additional charges do apply.

Kindly note no visitors are permitted at the rooms.

You are however, very welcome to make use of our restaurant, coffee shop or bar facilities should you require to meet with a visitor.

Machauka Lodge

Rules & regulations

Rooms

Right of admission is reserved

Any inappropriate or inconsiderate behaviour towards other guests residing at the lodge will not be tolerated.

Please ensure the TV volume in your room is at a considerable volume for neighbouring Hotel guests.

As we strive to maintain a tranquil and serene atmosphere for all our valued guests any disturbance with regards to this will not be tolerated.

For any complaints regarding disturbances kindly contact – 083 230 8600.

All rooms are non – smoking.

Smoking areas have been designated .

Smoking is permitted outdoors and in the bar ONLY.

Should this rule be disregarded a fine of R1000.00 will be billed to your account per day/ or you will be requested to check out immediately.

Any damages to Machauka Lodge property will be charged to guest account.
Any Machauka Lodge amenities removed from a room will be charged to guest account.

A room key lost will be charged to guest account.

Charges for the replacement of door lock, remote, key holder and remote installation.

All lost and found items not claimed for within 30 days will be discarded.

Restaurant

Right of admission reserved.

Dress code to be adhered to in the restaurant is semi-formal.

Nightclothes, Slippers and bare feet are strictly prohibited.

Any inappropriate or inconsiderate behavior towards other guests dining at the restaurant will not be tolerated.

Machauka Lodge

Rules & regulations

Bar

A person may be refused admission or ejected from the Machauka Lodge Bar due to intoxication, violence, quarrelsomeness or disorderly conduct.

Swimming Pool

Machauka Lodge swimming pool facilities are strictly for residing guests only.

No alcohol.

No noise.

No music.

Adult supervision is required.

Parking

A speed limit of 30 km/h is at all times to be adhered to on premises.

No vehicles are to be parked on the lodge lawns.

No vehicles may be washed on premises.

No vehicles may be repaired on premises.

Pets

Machauka Lodge has a strictly no pets allowed on premises policy.

Fishing

Our catch and release fishing facility is strictly for residing guests.

Liquor Policy

No own liquor is allowed.

Our onsite facilities are available for the sale hereof.

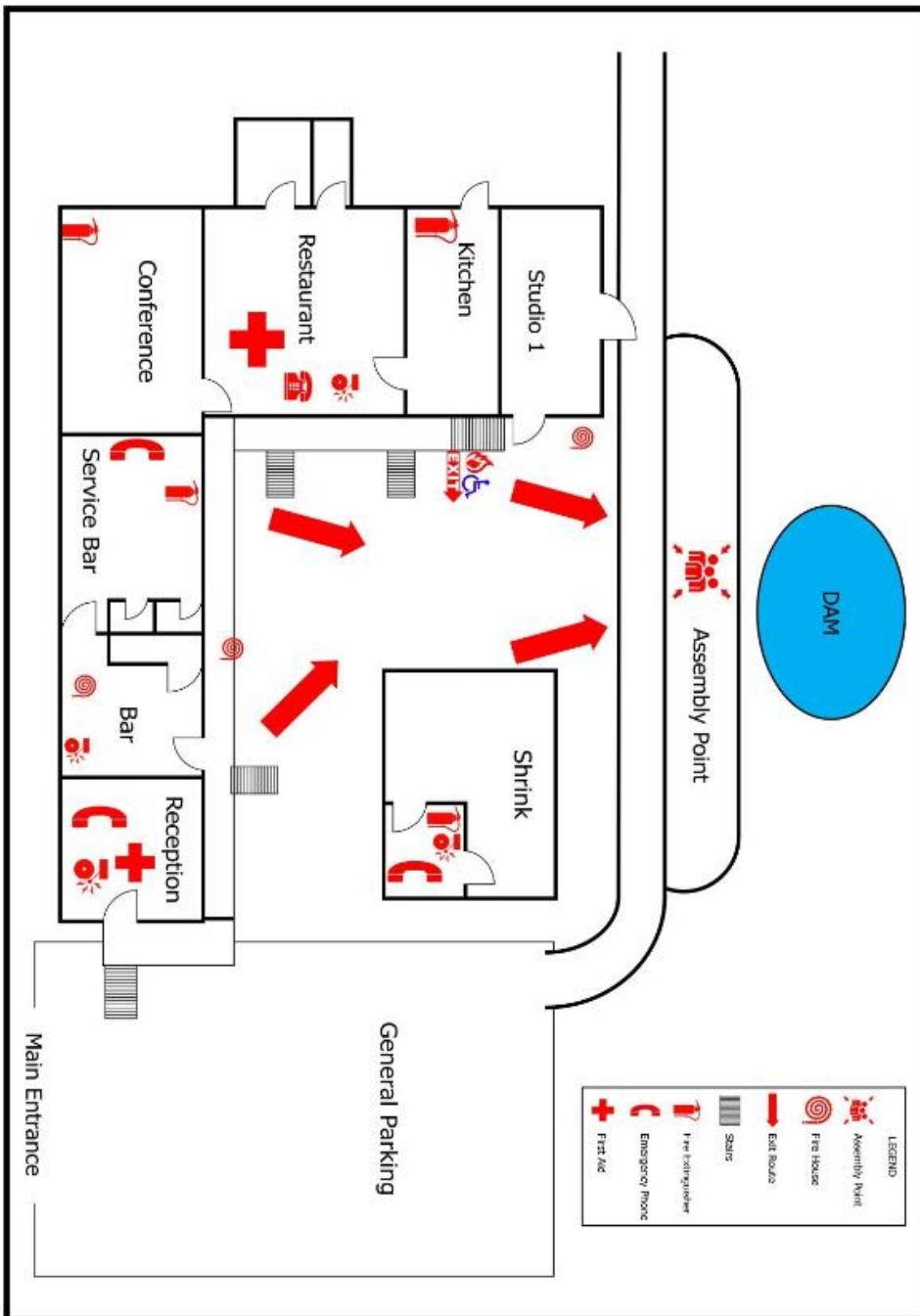
Alcohol to be utilized in a respectable manner at all times.

Machauka Lodge

Rules & regulations

In the case of a Fire Emergency

Please follow the Emergency Fire Escape Plan as below.



Numbers



Machauka Lodge Numbers	
Reception	014 763 5360
Restaurant	014 763 5361
Owner - Erma Bekker	083 230 8600
Emergency Numbers	
Police Station	014 762 1000
Ambulance	014 763 3264
Ellisras District Hospital	014 763 2227
Mediclinic Lephale	014 762 0400
GPF	081 701 1089
Pharmacies	
Van Heerden Pharmacy	014 763 1440
Koedoe Pharmacy	014 763 2224
Matimba Pharmacy	014 763 2283 (Afterhours)
24 Hour Towing Services	
JD Towing	082 926 8225
GM Technician	082 824 7349
Field Service	082 928 7751
Car Rental Services	
Avis Rent a Car	014 763 4020
Europcar	014 763 1269
Imperial Car Rental	014 763 1269

Things to do in the Limpopo Region



Aloe Day Spa Lephalale 900m	014 763 4385 ext. 2223 083 798 4807 www.aloedayspa.co.za
Mogol Golf Club 6km	014 763 2427 www.mogolclub.co.za
Palala Boutique Game Lodge 77.6km	015 295 9212 079 885 1273 www.palalaboutiquegamelodge.co.za
Sediko Bush Spa 77.6km	014 495 0050 www.sedikospa.co.za
Marakele National Park 118km	014 777 6928 / 29 / 30 / 31 www.sanparks.org
Pilanesberg National Park 217km	014 555 1600 www.pilanesbergnationalpark.org
Sun City 236km	014 557 1000 www.suninternational.com
Adventures with Elephants Bela Bela 228km	014 734 7700 079 431 7655 adventureswithelephants.com
Waterberg Zipline Adventures 169km	073 591 2280 082 903 6041 www.waterbergzip.co.za
Welgevonden Game Reserve 82.7km	087 813 0501 www.welgevonden.org
Langjan Nature Reserve 249km	015 516-3415